

Vbrick Training Services

The success of your Vbrick deployment is dependent on the expertise of the individuals charged with using, maintaining, and administering the application. Vbrick Training Services will train and mentor your staff to ensure they have the knowledge and skills to succeed with your enterprise video platform (EVP) and to meet your business requirements and objectives.



As part of Vbrick's commitment to ensuring your success, we provide training courses and materials for your team to use at their convenience.

- ◉ eLearning modules
- ◉ Job aids
- ◉ Lunch-and-learns
- ◉ Knowledge transfer
- ◉ Best practices workshop
- ◉ Product training for new features
- ◉ High-level product training
- ◉ Partner training
- ◉ Use case-specific training

WHO SHOULD SIGN UP

Anyone creating video or conducting live events within your enterprise will benefit from Vbrick's training. Departments such as Corporate Communications, Human Resources, Training, Marketing, and Sales should know how best to utilize the platform and take advantage of the tools. All these groups will be able to conduct live events, capture video, store videos securely, and share videos with colleagues after going through the training material. Members of the IT staff should take the courses so that they can administer and manage the platform.

Our product experts offer a series of instructor-led training sessions that cover the following by role. For maximum benefit, we recommend no more than 10 people attend each session.

System Admin

This comprehensive training covers all aspects of managing your tenant, including provisioning and editing accounts, enabling features, configuring distribution, and managing devices. Users taking this training should be System Admins and must have an Account Admin role.

Event Admin

In this training, Event Admins learn how to create events, edit their settings, and start events. Users taking this training should be Event Admins and have a Event Admin, Event Host, or Account Admin role.

Content Admin

Anyone responsible for managing content, such as creating and uploading videos or setting access permissions, should participate in this training session. Users will need to have a Media Admin, Media Contributor, or Account Admin role.

End User

This end user training covers the basics of using Vbrick EVP, including viewing live and on-demand video, using search, subscribing to channels, and creating playlists. This training is intended for Media Viewers and requires a Media Viewer role.

VBRICK TRAINING ENABLES:

- Increased adoption
- Improved collaboration
- Expanded use throughout the enterprise



On Demand

Our courses can be available from the convenience of any device and viewed at any time.



Storytelling and Role-based Learning

Your colleagues can follow characters and become engaged in each role. This has proven to be one of the most effective ways to train employees.



Learn from the Best

Our training material and content is developed by experts in video implementation and adoption.

GET STARTED

For pricing or to schedule training, contact your Customer Success Manager or email csmgroupp@vbrick.com



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