

## **VBrick Systems, Inc. Subprocessor List**

The following is the list of Vbrick data Subprocessors as defined in Section 1.1.17 of Vbrick's Data Protection Agreement (DPA), which is posted here: <https://www.vbrick.com/ca/CustomerDPA>. This list may be updated from time to time:

- The following subprocessors host and process Confidential Information (as defined in the DPA) in Vbrick's virtual cloud environment:
  - Amazon Web Services
  
- The following subprocessors may be used to support customer troubleshooting where permitted by the customer. Examples include live support sessions conducted over Cisco Teams and the capture of support related metadata such as system logs that could contain Customer Personal Data:
  - Cisco Teams
  - Microsoft O365
  - Salesforce.com
  
- The following subprocessors may be authorized by Vbrick to collect data about customer use of the Vbrick cloud services, to improve the performance of such services and for analytics purposes. To opt out of any such data collection to which you object, contact Vbrick support per your agreement:
  - Gainsight
  - Google Analytics