

## VBrick Professional Services

With over a decade of experience and tens of thousands of customer implementations, VBrick has assembled a team of the best and brightest video networking consultants in the industry. VBrick Professional Services' consultants are highly qualified and have extensive technical and project management experience in all aspects of assessment, planning, design, implementation and management of the highest quality Enterprise Video Systems.

Leverage our expertise to ensure a successful system implementation – on time and on budget – increasing your ROI.



### Capabilities

The successful deployment of Enterprise Video Delivery Systems requires careful planning, especially when deployed in sophisticated network environments. Upfront preparation can address issues before they become problems and save significant time and money. Organizations need to create a strategy for how video will be deployed on the network, how it will integrate with existing security and storage environments, and how it will be adopted by end users. Additionally, the solution needs to be implemented in an efficient and cost-effective manner.

Leveraging our significant industry expertise, we have developed solution capabilities that meet the critical needs of our customers, including:

**Assessment Services** – VBrick Assessment Services provide the strategic framework for customers to create a successful video implementation. Assessment Services include the following:

- **Feasibility Studies** – Upfront analysis of the network, security, and storage infrastructure
- **System Architecture** – Strategy for implementing the system
- **Tune Up** – Post implementation system analysis to determine optimal usage

**Implementation Services** – After a video system strategy is created, it needs to be implemented. VBrick Implementation Services guarantee a successful implementation – leveraging your investment and saving you time and money. Implementation Services include the following:

- Installation
- Integration with other systems (LDAP, Active Directory, Security, Storage)
- Customization
- Project Management
- Upgrade Assistance
- Knowledge Transfer
- Onsite Troubleshooting

### Benefits

- **Technical expertise** – Develop the right infrastructure for your business
- **Investment protection** – Assistance in planning a technical solution that will enable future expansion
- **Deployment assistance** – Project Managers to ensure smooth solution deployment
- **Industry-leading knowledge** – Technical expertise so you gain the maximum benefit and productivity

### Assessment Services

VBrick Assessment Services provide a complete end-to-end strategy to provide a successful deployment. In the Feasibility phase, VBrick consultants will provide an analysis of the current infrastructure to determine readiness for video and provide suggestions for changes if needed. System Architecture then recommends how the VBrick solutions will be deployed in the network. Finally, our Tune Up services analyze system usage post-implementation to ensure optimal usage of the system.

### Implementation Services

When it comes time to deploy the solution, leverage the VBrick experts to get the job done efficiently and properly. VBrick can support you through the entire implementation including the installation and integration of the equipment with existing infrastructure. Additionally, assistance can be provided to customize the software to fit customer workflows (custom software development is available for an additional charge). Our consultants can also help transfer knowledge of how to use the system to both administrators and end users.

Post implementation, we can help with upgrading software to the latest versions as well as troubleshooting issues – remotely or onsite. Of course, VBrick consultants can also provide Project Management of the entire installation.

	Pre-Sales	Implementation	Post-Sales
Assessment Services	<ul style="list-style-type: none"> <li>- Feasibility Study</li> <li>- System Architecture Study</li> </ul>		<ul style="list-style-type: none"> <li>- Tune up</li> </ul>
Implementation Services		<ul style="list-style-type: none"> <li>- Installation (remote or on site)</li> <li>- Integration with other systems</li> <li>- Customization</li> <li>- Project Management</li> <li>- Knowledge transfer</li> </ul>	<ul style="list-style-type: none"> <li>- Upgrade assistance</li> <li>- Onsite troubleshooting</li> </ul>

